

HANDLING THE HATERS

Wednesday, August 30, 2017

9AM - 11AM

LULAC Village Park Apartments

1417 Horne Rd.

Corpus Christi, Texas

\$30.00 per person

We all deal with difficult people on a daily basis. Whether, you are dealing with residents, co-workers, employees or bosses, this program uses examples from pop culture to provide members with the tools necessary to respond professionally and effectively to difficult people. Attendees will leave with:

- The 7 steps to handling any hater
- A better understanding of the three types of haters and what sets them off
- Methods for handling the three types of haters that appear as residents, co-workers, employees and bosses



Katie Rigsby, CAPS, CAM, NALP

Speaker, Corporate Educator, Facilitator,
Inspiration Specialist

Name: _____, _____

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NO SHOWS WILL BE BILLED